

Mohamed Ramadan

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Summary

QHSE Manager, over 17 years of diverse experience working with multinational Airline catering companies' expertise in HSE, Food safety, Training, External/ internal auditing, international certification assessment, and safety compliance with regulatory requirements. I have confidence in my ability to facilitate positive change and collective effort.

Skills

• Safety Management system & AVSEC.	• Quality management system.
• People management.	• Communication.
• Occupational health and safety.	• Facility management.
• Statistics.	• Public policy.
• Training & Audit Management.	• Risk assessment.
• Handling the Royal and VIP flights.	• Root cause analysis.

Experience

(QHSE) Safety and quality Manager - 01/2021 to Present.

The Grocer Group (Retail-Catering-Restaurants-hyper markets)

- Work with new projects, supply chain, and service managers to develop safety standards and quality review programs.
- Designing and implementing an effective QHSE Management system.
- Performed food safety audits for customers and food suppliers.
- Implemented food safety & health and safety training as required.
- Create and report on business plans, monitoring its efficacy and progress.
- Represent industry best practices and comply with applicable regulations.
- Achieve company growth projections and targets in a dynamic and competitive environment.
- Give strategic advice and report results and findings to chairman and board members.
- Keep all relevant stakeholders informed of developments online with company's objectives

(QHSE) Head of Health and Safety Department- 03/2018 to 1/2021

Lufthansa Group - LSG Sky Chefs Catering Egypt S.A.E

- Develop and execute health and safety plans in the workplace according to legal guidelines.
- Conduct frequent training and presentations for health and safety.
- Perform Risk Assessment and Hazard identification.
- Ensuring that the preventive maintenance plan performed properly with the maintenance team.
- Identified emergency Statues, fully responsible for the annual evacuation plan.
- Planning and lead the periodic internal Health and safety audit with a cross-functional team.

(QHSE) Health and Safety Assistant Manager - 12/2016 to 03/2018.

Lufthansa Group - LSG Sky Chefs Catering Egypt S.A.E

- Responsible to check the control measures for OHS risks.
- Conducted the monthly health and safety committee.
- Fully responsible for the annual evacuation plan.
- Ensuring that the preventive maintenance plan performed properly with the maintenance team.
- Ensured compliance with legal and other requirements

(QHSE) Quality Senior shift leader & Food Safety Auditor Officer - 12/2015 to 12/2016.

Lufthansa Group - LSG Sky Chefs Catering Egypt S.A.E

- Developed and managed the food safety program including HACCP & Good manufacturing practices.
- Conducted all the supplier audits on behalf of LSG Sky Chefs.
- Develop and provide training for food safety and quality requirements.
- Maintain all airlines Customer Complaint Handling Process.
- Ensure effective monitoring of the Pest Control Program. To ensure that there are no signs of infestation.

(QHSE) Quality Senior Officer- 01/2013 to 12/2015.

Lufthansa Group - LSG Sky Chefs Catering Egypt S.A.E

- Oversee the production activities on the shop floor.
- Premedical meal taste checks to ensure high-quality products.
- Microbiological sampling and ensuring total compliance with the regulatory requirement.
- Assist with internal and external hygiene audits, develop and monitor action plans where required.

Sales & Customer Service Supervisor - 03/2010 to 01/2013.

Lufthansa Group - LSG Sky Chefs Catering Egypt S.A.E

- Coordinated between Customer Service Department and all Airline companies Key accounts.
- Fully responsible for the royal and VIP flight coordination.
- Organized Airlines Meal Presentations.

Production Planner - 04/2004 to 03/2010.

Saudi Arabian Airlines Catering

- Responsible for the preparation of monthly and annual reports presentation.
- Consistently and accurately using prep sheets, road maps, cleanliness list, and station checklists.
- Investigated complaints and deviations from standards, send the feedback for the customers.

Education

AIN SHAMS UNIVERSITY, Cairo

Bachelor's Degree in Business administration-2006

Trainings

- **American chamber of commerce in Egypt (2019) Certified professional Trainer (CPT).**
- **EgyptAir Academy** (July 2019) **SMS&AVSEC** for managers and safety groups members.
- **EHS Academy** (EHS training center) (Apr 2019) **OSHA** General industry/construction safety & health.
- **TUV-Nord Egypt (IRCA / OHSMS)** (Dec 2018) **ISO 45001 Lead auditor** (Occupational H&S management system).
- **Egyptian Civil Aviation Authority** (Mar2018) **Ramp Safety** (Airport ramp safety & management of airport ramp)
- **RRC Middle East - Dubai Center** (Jan 2018) **NEBOSH** National general certification in occupational Safety and health.
- **Health and Safety institute** (Mar 2017) **NOISH** National Institute of Health and Safety.
- **E-Cristal** (Jan 2017) **OHSAS 18001:2007** management system.
- **URS** (Sep 2015) **ISO 22000 Lead Auditor** Food Safety Management System Training Course - IRCA certified.
- **ICDL License Computer Skills "BMI"** (Oct-Dec 2008) Microsoft office (Word, Excel, PowerPoint, Outlook).
- **Cairo Airport Fire brigade** (Mar-Apr 2008) Fire Fighting. Fire Evacuation.

Egyptian Governmental Excellence Award (EGEA)- organizational excellence assessor (2020).

Ministry of Planning, Monitoring and Administrative reform.

