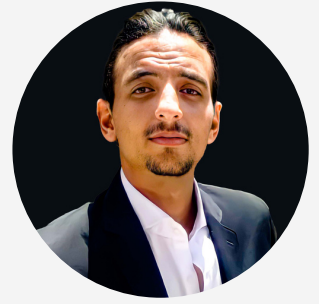


MUHAMMED SHERIF

A B D E L K A D E R S A Y E D




CONTACT

 14th of June 1995

 01111460254

 muhammedsherif.pro@gmail.com

 5 Abdu badran st Basha square
Al manial

PROFILE

Extremely motivated to constantly develop my skills and grow professionally. I am confident in my ability to come up with interesting ideas for unforgettable marketing campaigns also good communicator with proven interpersonal skills and am used to working in a team whilst also being capable of using own initiative. I am skilled in dealing with problems in a resourceful manner and negotiating to achieve beneficial agreement. I am always enthusiastic to learn and undertake new challenges

SKILLS

- Exceptional communication and networking skills
- Successful working in a team environment, as well as independently Wireframe Creation
- The ability to multi-task
- Problem-solving abilities
- Leadership experience
- Strong Communication
- Software
- Foreign languages - English C1
- Ambition
- Creativity
- Critical Thinking Skills
- Building a rapport

WORK EXPERIENCE

ZMC MISR COMPRESSOR MANUFACTURING CO. (MCMC)

Freight officer assistant

- checking invoices and mails and all the freight recipients
- checking the number of the raw materials and all the components of the compressor

July 2020 - March 2021

RAYA - NBE

Call center agent

- Helping customers if they faced an issue in their cards or even their bank account - making instalments - loans and check remittances

December 2021 - March 2022

TELE PERFORMANCE - AT&T

Customer service agent - English account advisor

- checking bills for the customers & add service bundles
- Managing the customers purchases

March 2022 - May 2022

CONCENTRIX - KALESA PLS

Technical support & customer service agent - English account advisor

- Handling customers and solve their issues
- Using soft skills and technical skills to troubleshoot and fix items for the customers

May 2022 - Aug 2022

COMPUTER SKILLS

- ADOBEPHOTOSHOP
- ADOBEPREMIERE
- ADOBEAFTEREFFECTS
- ADOBEILLUSTRATOR
- POWERPOINT
- MICROSOFTWORD
- MICROSOFTEXCEL
- OPUS
- CRM
- ACI

EDUCATION

**MODERN ACADEMY FOR
SCIENCE AND TECHNOLOGY**

Economic Department - 2021